



# Co-Managed It Solutions

Build Capacity with IT Solutions Designed to Give In-house Teams an Edge

## Is Co-Managed IT The Solution You Need?

Is your IT team often overwhelmed and spread thin? Are you struggling with talent acquisition, training, and retention challenges? Co-managed IT services can provide the help you need by offloading specific tasks to a trusted IT partner. At Coretelligent, our solutions are tailored to fit your business. We work to empower your IT staff to do what they do best: support and help grow your business. Our best-in-class collaborative services support your business, reduce risk, and minimize headaches. Let us help elevate your IT game while freeing your in-house staff to focus on growth and strategic priorities. Whether you need to offload your team's support burdens, fill critical skill gaps, or complement your in-house capabilities with specialized

## How It Works

Coretelligent's co-managed service is designed to extend your internal IT department. It is outsourced IT, but your team chooses the right mix of solutions needed from our offerings. Think of it like ordering à la carte, or off the menu, instead of prix fixe, which consists of a set menu served for a flat fee. Select one or more of our services to customize your co-managed implementation. For example, clients can outsource user support to leave internal teams to strategize and innovate. Or choose our managed cybersecurity solutions to fill skill gaps, strengthen protections, and reduce the overall compliance burden. Whatever your business is looking for in an IT partner, Coretelligent will collaborate with you to align technology and business strategy at the size and scale you need.

## BENEFITS

**Reduced Cost:** Provide your internal team with the backup they need at a fraction of the cost of developing skills and solutions in-house.

**Consultative:** We utilize a consultative approach for collaborating with your internal team to address specific concerns and create a customized co-managed model tailored to your business.

**Scalable:** Get the solution you need now that is also designed to scale as your company grows.

**Comprehensive:** Strategy, support, cybersecurity, compliance, cloud, and backup and disaster recovery services at your disposal.

## KEY SERVICES

- » IT Planning & Strategy
- » Co-Managed IT Support
- » Security & Compliance
- » Unified Cloud Management
- » Backup & Disaster Recovery

# Coretelligent's Co-Managed IT Solutions



## IT Planning & Strategy

Ensuring that technology is aligned with business strategy is critical to reduce the total cost of ownership, manage risk, increase ROI, secure data and infrastructure, innovate, and more. Our strategy experts will immerse themselves in your business and work with you to create an IT roadmap to optimize your IT platform for your current and future needs.

## Comprehensive IT Support

Coretelligent's 360 Support provides end-to-end, proactive, 24x7x365 support customized to your business, platform, and team. Our White Glove approach to IT support will bring your business attention to detail, responsive communication, and the best client experience in the industry. Free your team from day-to-day support pressures with 360 Support.

## Security & Compliance

Maintaining a robust security posture is critical for organizations of all sizes. Our CoreArmor cybersecurity solution delivers the multi-layered, real-time protection and threat intelligence needed to safeguard your systems and data while ensuring compliance with an ever-expanding array of regulatory requirements. Let our security experts safeguard your assets and maintain compliance while freeing up your IT staff to focus on strategy.

## Unified Cloud Management

Coretelligent's consultative approach to cloud solutions ensures that clients' cloud strategies and solutions are built around their current and future business goals. Maximize the advantages of the cloud while managing risk effectively. At Coretelligent, we will collaborate with your internal team to develop customized cloud solutions that will optimize performance and cost—whether your business is looking for public, private, or hybrid cloud solutions.

## Back-Up & Disaster Recovery

If recent years are any indication, natural or manufactured disasters can strike at any time. Be prepared with CoreBDR, our data backup and disaster recovery service. CoreBDR offers secure, high-performance, cloud-based backup and restoration to keep your organization up and running while protecting valuable data assets. Powered by industry-leading Veeam software and our own private CoreCloud, CoreBDR offers unmatched performance, security, and scalability.

# Complement Your In-House IT Team's Capabilities

Outsourcing has become the strategic go-to for many businesses wanting to focus their efforts on business growth. Co-managed IT service is the midpoint between entirely in-house IT and fully outsourced IT.

With a co-managed model, an organization's internal IT team collaborates with an IT partner to divide and conquer IT responsibilities based on skill gaps, time, cost, and other considerations. As a result, companies gain access to experience and expertise they may not possess internally and realize alignment with business objectives. Discover how co-managed IT solutions can work for your business.

## About Coretelligent

As a leading provider of comprehensive managed IT, cybersecurity, digital transformation, DevOps, IT strategy, and more, Coretelligent enables organizations to seamlessly power and grow their businesses.

Founded in 2006 and led by world-class technology experts, Coretelligent's core services are utilized by top-tier organizations in the financial services, life sciences, legal, and technology industries, among others.

Coretelligent's headquarters is in Needham, MA, with strategic offices located in New York City, Atlanta, Stamford, Scarborough, and the San Francisco Bay area; with expanded support locations in Dallas, Los Angeles, Philadelphia, Tampa, Washington, DC, and West Palm Beach.

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Our services aren't restricted by address. Whether you need onsite talent, remote support, or a combination, we can help.

Reach out to learn more about CoreComply by visiting [core.tech](https://core.tech) or calling (855) 841-5888.